

**From:** Donald Kleyensteuber  
**To:** Microsoft ATR  
**Date:** 1/27/02 3:06pm  
**Subject:** Microsoft Settlement

The settlement does nothing to resolve the main monopoly issue: Microsoft's unfair use of its monopoly to take over the market for browsers by including their browser in their operating system. Most computer users do not have the skills needed to make the browser they prefer work properly without interference from Microsoft's. Microsoft should be required to remove their browser from the operating system and clean it up so that any browser may be used.

So far the government and the courts have done little or nothing to require meaningful corrective actions by Microsoft.

Donald Kleyensteuber

**CC:** Dan Gillmor